

## GX CNY Save and Prosper Campaign - Frequently Asked Questions

Effective **28 January 2025**

Question	Answer
What is this campaign about?	The <b>GX CNY Save and Prosper Campaign</b> (“ <b>Campaign</b> ”) is organised by GX Bank Berhad and will run from <b>28 January 2025</b> to <b>28 February 2025</b> (“ <b>Campaign Period</b> ”) (both dates inclusive) or upon reaching the Maximum Cap, whichever is earlier, or as otherwise determined by GXBank from time to time with prior notice to you.
Am I eligible to participate in this campaign?	<p>The Campaign is open to all individual customers of GXBank (“<b>Eligible Customer</b>”, “<b>you</b>”, or “<b>your</b>”) who have a savings account with GXBank (“<b>GX Account</b>”).</p> <p>The following individuals are <u>not eligible</u> to participate in the Campaign:</p> <ul style="list-style-type: none"> <li>(a) customers whose GX Account has been terminated, closed, suspended, deemed delinquent or otherwise unsatisfactorily conducted as determined by GXBank during the Campaign Period;</li> <li>(b) individuals who are mentally unsound, deceased, adjudicated bankrupt or have any legal proceedings instituted against them; and/or</li> <li>(c) individuals under the age of eighteen (18) years.</li> </ul>
What is the Reward?	<p><b>Reward Category 1: Fortune Snakey</b></p> <ul style="list-style-type: none"> <li>• RM 3 cash reward when you deposit exactly RM188 by 14 February 2025, and maintained throughout the Campaign Period.</li> </ul> <p><b>Reward Category 2: Golden Snakey</b></p> <ul style="list-style-type: none"> <li>• RM 8 cash reward when you deposit exactly RM888 by 14 February 2025, and maintained throughout the Campaign Period.</li> </ul>
How do I participate to earn this Reward?	<p>You can qualify for either “<b>Fortune Snakey</b>” <u>or</u> “<b>Golden Snakey</b>” <b>Reward</b>:</p> <p><b>Fortune Snakey (Get RM3 when you deposit RM188)</b></p> <ol style="list-style-type: none"> <li>1. you must deposit your GX Account <b>exactly</b> RM188 by 14 February 2025</li> <li>2. you must maintain at least RM188 throughout the Campaign Period</li> <li>3. you must be one of the first 50,000 Eligible Customers to meet the qualifying criteria for “Fortune Snakey” during the Campaign Period (“<b>Maximum Cap</b>”)</li> </ol> <p><b>Golden Snakey (Get RM8 when you deposit RM888)</b></p> <ol style="list-style-type: none"> <li>1. you must deposit your GX Account <b>exactly</b> RM888 by 14 February 2025</li> <li>2. you must maintain at least RM888 throughout the Campaign Period</li> <li>3. you must be one of the first 20,000 Eligible Customers to meet the qualifying criteria for “Golden Snakey” during the Campaign Period (“<b>Maximum Cap</b>”)</li> </ol> <p>You can only receive ONE (1) Campaign Reward (either RM3 or RM8 cash reward) based on the <b>first</b> eligible deposit by 14 February 2025.</p>

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<p>Can you illustrate how the Campaign works?</p>	<p>Please refer to the table below:</p> <table border="1" data-bbox="520 336 1474 689"> <thead> <tr> <th data-bbox="520 336 635 394">Either/or</th> <th data-bbox="635 336 842 394">Step 1</th> <th data-bbox="842 336 1050 394">Step 2</th> <th data-bbox="1050 336 1257 394">Step 3</th> <th data-bbox="1257 336 1474 394">Step 4</th> </tr> </thead> <tbody> <tr> <td data-bbox="520 394 635 542"><b>Fortune Snakey</b></td> <td data-bbox="635 394 842 542">Deposit exactly RM188 into GX Account by 14 February 2025</td> <td data-bbox="842 394 1050 542">Receive "Fortune Snakey Badge " under the Rewards Page</td> <td data-bbox="1050 394 1257 542">Maintain RM188 throughout Campaign Period (28 Jan - 28 Feb 2025)</td> <td data-bbox="1257 394 1474 542">Receive Campaign Reward of RM3</td> </tr> <tr> <td data-bbox="520 542 635 689"><b>Golden Snakey</b></td> <td data-bbox="635 542 842 689">Deposit exactly RM888 into GX Account by 14 February 2025</td> <td data-bbox="842 542 1050 689">Receive "Golden Snakey Badge" under the Rewards Page</td> <td data-bbox="1050 542 1257 689">Maintain RM888 throughout Campaign Period (28 Jan - 28 Feb 2025)</td> <td data-bbox="1257 542 1474 689">Receive Campaign Reward of RM8</td> </tr> </tbody> </table>	Either/or	Step 1	Step 2	Step 3	Step 4	<b>Fortune Snakey</b>	Deposit exactly RM188 into GX Account by 14 February 2025	Receive "Fortune Snakey Badge " under the Rewards Page	Maintain RM188 throughout Campaign Period (28 Jan - 28 Feb 2025)	Receive Campaign Reward of RM3	<b>Golden Snakey</b>	Deposit exactly RM888 into GX Account by 14 February 2025	Receive "Golden Snakey Badge" under the Rewards Page	Maintain RM888 throughout Campaign Period (28 Jan - 28 Feb 2025)	Receive Campaign Reward of RM8
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<p>When and how will I receive this Reward?</p>	<p>The campaign reward will be credited to an Eligible Customer's GX Account within three (3) days after the end of Campaign Period.</p> <p>In certain circumstances, crediting of campaign reward can take up to fourteen (14) days after the Campaign Period.</p>															
<p>Where can I find the campaign terms and conditions?</p>	<p>You can find the full terms and conditions at <a href="https://www.gxbank.my/campaign-tnc">https://www.gxbank.my/campaign-tnc</a></p>															
<p>Who can I contact if I have further questions about this campaign?</p>	<p>For more information, enquiries, feedback and/ or complaints relating to this campaign, please contact GXBank Customer Support via the chat in the GX App. Alternatively, you may call us at +603 7498 3188 or email us at ask@gxbank.my.</p>															